

The Safeguarding Adults Executive Board Strategy 2025 – 2028



What is safeguarding and why does it matter?

Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, while at the same time making sure that the adult's wellbeing is promoted including, where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action.

All organisations but more especially members of the Safeguarding Adults Executive Board will always promote the adult's wellbeing in their safeguarding arrangements. Professionals should work with the adult to establish what being safe means to them and how that can be best achieved. Professionals and other staff should not be advocating "safety" measures that do not take account of individual wellbeing, as defined in Section 1 of the Care Act 2014

Our strategic plan 2025 – 2028 sets out:

Our Strategy 2025 – 2028

Which outlines our aims and objectives to achieve our vision. The strategic plan provides direction and continuity to our annual work plan. The strategy embraces the 6 key principles set out in the Care Act 2014. These 6 principles hold equal importance and are the foundation of good and effective safeguarding.

Our Vision

This sets out the vision of the SAEB and the outcomes we want to achieve for the people of the Bi-borough of Kensington, Chelsea and Westminster.

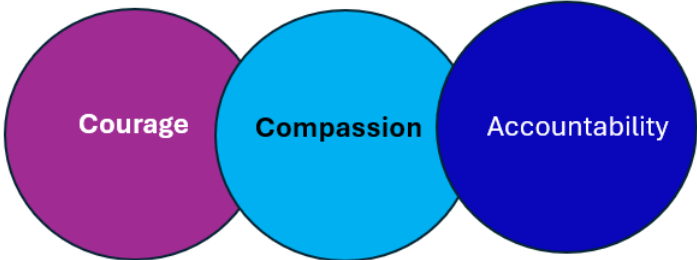
Our Annual Business Plans

These outline our initiatives for the year ahead under each priority and include clear objectives, actions and outcomes.

Our Board Vision is based on the rights of people to live a life free from harm where communities:



Our Values and Behaviours



The Safeguarding Adults Board is set up under the Care Act 2014, to help everyone to work together in the most effective way possible to keep adults at risk of harm safe. The Board does this by setting out procedures and plans based on an overall strategy.

Our 3-year strategy for 2025 – 2028 sets out our aims and objectives and a framework within which to achieve them.

Our Strategic Priorities are built on the foundation of our vision and values and are grouped under the following pillars below and set out how the Board will work towards achieving its ambitions for safeguarding adults in the Bi-Borough. It focuses on four key priorities to ensure that safeguarding responsibilities are delivered in a way that fosters safeguarding prosperity within our communities and continues to have 'Making Safeguarding Personal' (MSP) at the core of everything we do.



**Making Safeguarding
Personal
Voices of Lived Experience**



**Empowering Communities to
keep themselves Safe
Preventing Abuse and Neglect
Together**



**Better Outcomes for People
Evaluating Progress and
Performance**



**Leading Listening and Learning
Enhancing Safeguarding
Practices through learning from
Safeguarding Adult Reviews**

Our 3-year strategic Priorities for the Board and its partners 2025-28

1. Making Safeguarding Personal - Listening to voices of lived experience



The SAEB is dedicated to the principles of Making Safeguarding Personal. This means listening to what the adult or their representative wants to achieve and ensuring the most appropriate support is available. This approach enhances involvement, choice, and control, while also improving quality of life, wellbeing, and safety.

Our Safeguarding Ambassadors are the Boards Superheroes. They continue to play a lead role in bringing safeguarding risks to the attention of the Board and support ensuring that Making Safeguarding Personal is a golden thread throughout all the work that we do.

Service user engagement

- Ensuring that adults are being supported and encouraged to make their own decisions on how to keep themselves safe.
- Sharing experiences and best practice through collaborative and bespoke safeguarding training and community events.
- Collaborating with our Safeguarding Ambassador to ensure their voices are heard in the communities and London wide.

Making safeguarding everybody's business

1. Improve awareness of safeguarding across all communities.
2. Culturally competent safeguarding and support.
3. Close working with the voluntary sector.
4. Listening and collaborating with service users by experience

2. Empowering Communities to Prevent Abuse and Neglect

Preventing Abuse and Neglect Together



Aim: To create an inclusive and diverse safeguarding culture, which is informed by what is most important to specific community groups.

Prevent harm and abuse: Work together with our communities to prevent harm and abuse, improving awareness of safeguarding to ensure they are informed, confident, and supported in raising safeguarding concerns.

Inclusive and diverse safeguarding culture: Continue to create an inclusive and diverse safeguarding culture that learns from collected information, providing tailored Learning Programmes and support.

Empower communities: Empower our communities to raise awareness about adult safeguarding among residents by ensuring language and presentation are accessible, including translating safeguarding information leaflets.

Promote equality, diversity, and inclusion: Continue our Community Engagement Group Prevention Agenda of engagement activities to promote safeguarding across diverse community groups.

Communication, Involvement, Prevention and Early Intervention.

1. Shared safeguarding goals and wellbeing responsibilities partnership wide that seek assurance across all safeguarding agendas.
2. Understanding what the most prevalent abuse types are and doing something about it.
3. Making sure safeguarding arrangements for adults with care and support needs work effectively and we have people by experience working alongside us informing our learning.

3. Better Outcomes for People - Evaluating Progress and Performance



Aim: To ensure that safeguarding arrangements for adults at risk work effectively through quality assurance mechanisms and multi-agency safeguarding data, equipping practitioners across the partnership to support adults appropriately where abuse, neglect, and exploitation are suspected or have taken place. Promote, encourage, and disseminate information about best practices related to referrals, making safeguarding personal (MSP), and all frontline work. Ensure that best practices are embedded across all agencies involved in safeguarding adults.

Making sure safeguarding arrangements for adults at risk work effectively and support organisations to continually improve practice.

Ensuring our safeguarding systems are improving and we are learning and getting better through use of digital technology to get our messages across.

Learning through Development of best practice and using data better to help inform partnership responses to safeguarding referrals.

- 1. Shared safeguarding goals and wellbeing responsibilities:** Our partnership-wide approach seeks assurance across all safeguarding agendas.
- 2. Addressing prevalent abuse types:** We focus on understanding and addressing the most common types of abuse. We ensure that safeguarding arrangements for adults with care and support needs work effectively, with people by experience working alongside us to inform our learning.
- 3. Consistent and coordinated multi-agency training:** The SAEB Learning Programme promotes competency-based learning, development opportunities, and best practices. This initiative fosters an open and transparent safeguarding culture, ensuring that our partnership, including provider services and the voluntary and community sector, is well-equipped to support adults appropriately where abuse, neglect, or exploitation is suspected or has occurred.
- 4. Robust multi-agency data and collaborative projects:** We ensure the partnership has robust and relevant multi-agency data to shape practice and priorities; effect change where required and work collaboratively on projects to embed learning across all relevant agencies.

4. Leading Listening and Learning -

Enhancing Safeguarding Practices through learning from Safeguarding Adult Reviews



Aim: To promote a culture of continuous learning across our Safeguarding partnership, recognising and supporting the challenges to learning, particularly within our Safeguarding Adult Review process.

Provide high-quality Learning and Development opportunities to the partnership and work together to offer leadership ambition for change.

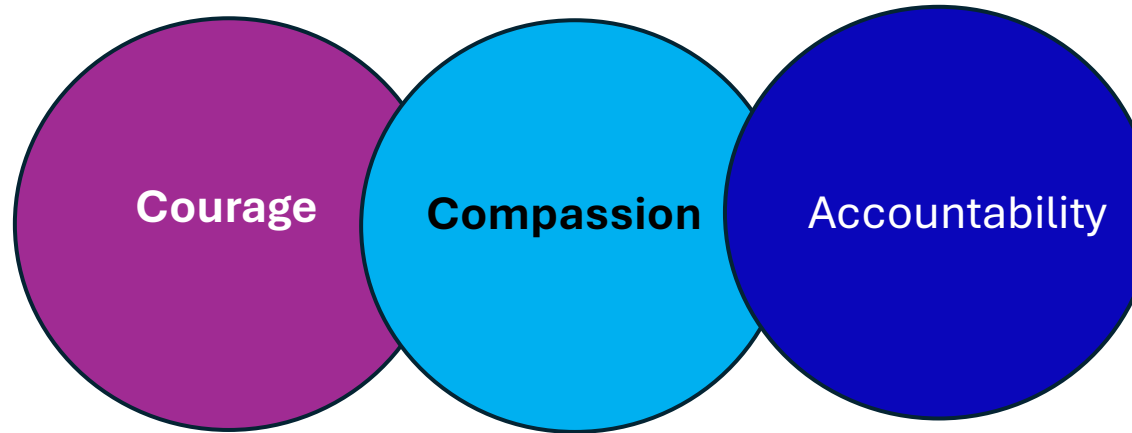
The SAEB Learning Programme and network of SAR Champions Network is extended across the wider partnership, including housing and voluntary sectors, to support, share, and embed learning.

We will ensure effective governance, scrutiny, and business processes are in place to support the Board in working effectively and efficiently for the people we serve. This includes implementing the findings from Safeguarding Adult Reviews and other key areas of practice improvement.

Sharing learning to prevent harm and abuse.

- A partnership which is open to new ideas and a willingness to learn from mistakes.
- A partnership which wants to get better at preventing abuse and neglect.
- A partnership which is transparent and accountable to each other and to its residents
- A partnership that listens and hears what it is being told by users and families.

Our Values and Behaviours



The Board believes that adult safeguarding takes **COURAGE** to acknowledge that abuse or neglect is occurring and to overcome our natural reluctance to face the consequences for all concerned by shining a light on it. The Board promotes **COMPASSION** in our dealings with one another, especially when we make mistakes. The Board promotes a culture of learning rather than blame. At the same time, as members of the Board, we are clear that we are **ACCOUNTABLE** to each other, and to the people we serve in the Bi-borough of Kensington, Chelsea and Westminster.

The Boards main objective is to ensure that local safeguarding arrangements and partner organisations act to help and protect people aged 18 and over in the area who:

- have needs for care and support,
- and are experiencing, or at the risk of, abuse or neglect,
- and as a result of their care and support needs are unable to protect themselves from either the risk or experience of abuse or neglect regardless of if the council are funding care or not.

Our Vision



To achieve this vision, the Board will:

- Foster a culture of collaboration and commitment.
- Develop and implement proactive prevention strategies
- listen to the voices of our communities to deliver positive outcomes.

The SAEB is dedicated to the principles of Making Safeguarding Personal, which means listening to the goals of adults or their representatives and providing the most appropriate support to enhance involvement, choice, and control. This approach aims to improve quality of life, wellbeing, and safety. The SAEB's key role is to hold all agencies and members accountable if this vision is not achieved.

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The voices of our community are incorporated into all our work and are central to the development of our Strategy.

Our Safeguarding Ambassadors who designed our House logo and members of our Community Engagement Group told us:

“Our House Logo symbolises safety and stability. It has 4 rooms, each representing a pillar of the SAEB Strategic Plan. We would like to encourage the board to retain this logo as it embodies the essential practices that guide our ambitions for safeguarding adults in the Bi-Borough. We would also like the board to think of our Group as the roof, keeping 'Making Safeguarding Personal' (MSP) at the forefront of everything achieved and allowing the voice of our residents and those with lived experience to continue to be distributed evenly throughout the structure”

In response to our community's feedback, we have refreshed the house logo to reflect and include our new priorities.



**SAEB Strategy
2025 - 2028**

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Voices of Lived Experience**



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**Better Outcomes for
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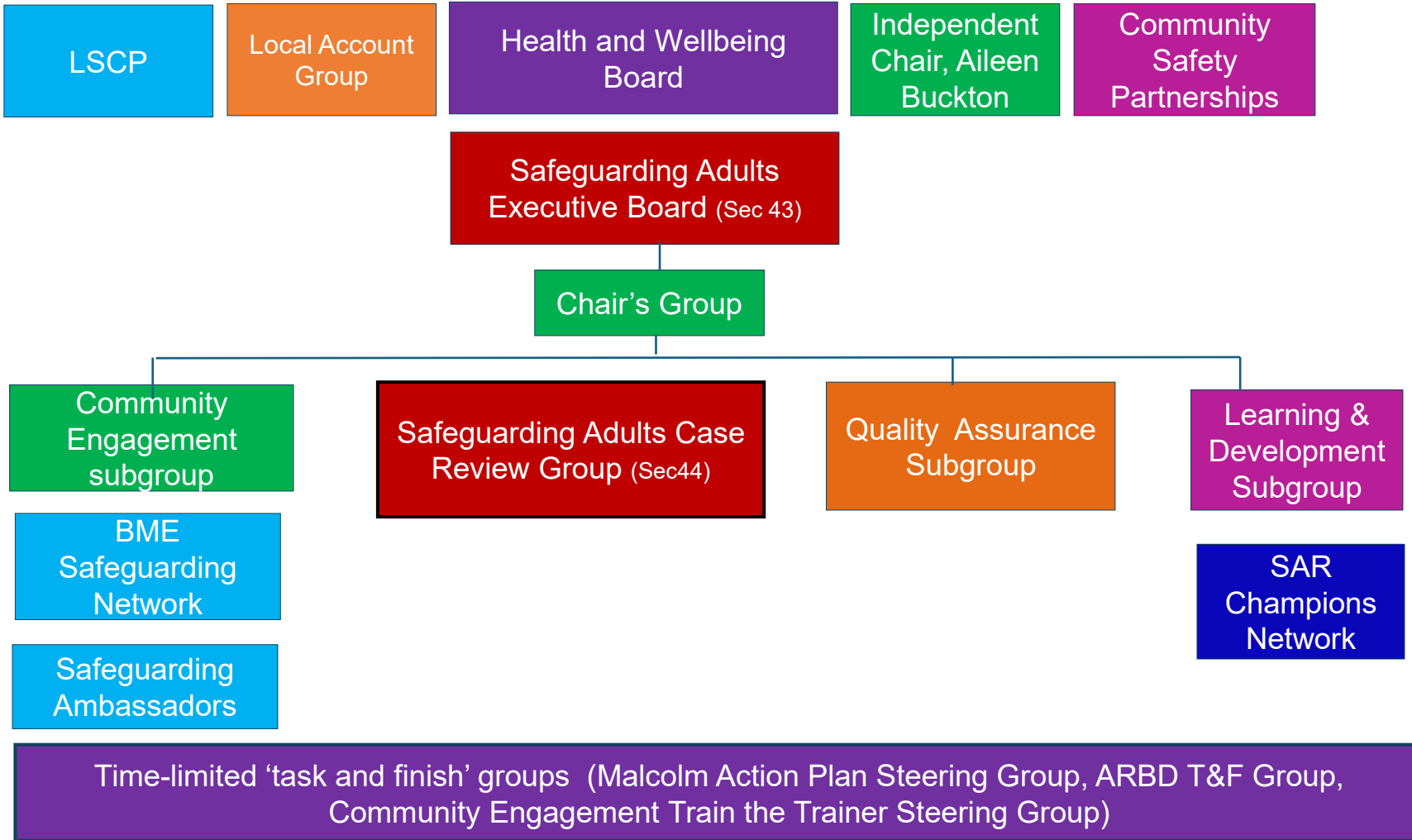


**Leading Listening and
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Safeguarding Adults Executive Board and workstreams 2025 - 2028





Membership of the SAEB

There are senior representatives on the board, from the following organisations:

Adult Social Care and Health
Carers Network
Central and North West London NHS Foundation Trust
Central London Community Healthcare Trust
Chelsea and Westminster Hospital Foundation NHS Trust
Children's Services (Local Authority)
Community Rehabilitation Company (CRC)
Community Safety (Local Authority)
Department of Work & Pensions
Guy's & St. Thomas NHS Foundation Trust
Healthwatch Central West London
Housing (Local Authority)
Imperial College Healthcare NHS Trust
Local Account Group
London Fire Brigade
Metropolitan Police
National London Probation Service
North West London Collaboration Integrated Care System (NWL ICS)
Public Health
Royal Borough of Kensington and Chelsea
The Royal Marsden NHS Foundation Trust
Trading Standards
Westminster City Council